



2017

ANNUAL REPORT

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MANAGEMENT'S MESSAGE

Dear Clients, Shareholders and Partners,

In 2017, the domestic economy showed signs of stabilization, registering an increase of investments in fixed assets, intensification of foreign trade and increase of remittances. Positive developments have also been noted in some areas of the real sector - agriculture, industry, transportation, etc.

At the same time, the appreciation of the national currency against the main reference currencies and the intensification of the inflationary process continued The state debt was had increased and the vulnerability to the external factors remained current. The EU countries, followed by CIS countries and other states remain the main foreign trade partners.

Under these conditions, B.C. Victoriabank S.A. managed to keep its position on the market. The number of customers and profitability indices increased.

The Bank's assets increased during 2017 by 1,878.6 million lei or by 14.9% as compared to 2016 and constituted 14,491.3 million lei as of 31.12.2017. The profit obtained in 2017 amounted to 281.9 million lei, by 61.1 million lei or by 27.6% more than in 2016.

The balanced and calculated market expansion policy allowed the increase of the number of active clients by the end of 2017 up to 566,700 clients, of which: legal entities - 24,686, individuals - 542,014 and the number of issued cards in circulation reached the level of 301,008 units.

In 2017, the First Bank of Moldova being an institution in continuous modernization, achieved several important goals:

-launched, for the first time on the market of national banking services, the performance of payments through mobile phone by individuals, facilitating to merchants the process of paying products;

-improved the remote service for legal entities: inclusion of the possibility to carry out, with the mobile signature, transactions on the deposit accounts; sending the extracts with the application of the Bank's electronic signature and launching the mobile application, which gives the managers more convenience in managing the operations of the company;

-expanded the list of insurance companies for the Bank-assurance service;

-diversified the list of organizations in favor of which payments can be made through remote service systems, and also launched the pilot project of the new versions of Web-Banking 2.15 and Mobile Web-Banking.

The end of 2017 is also marked by the process of negotiating the cooperation relations with Banca Transilvania, becoming a strategic partner and majority shareholder of the B.C. Victoriabank S.A.

For 2018, we are focusing on developing innovative products that will facilitate the activities of our clients. We aim to be a strong and trustworthy partner, to maintain the highest standards of transparency in communicating with clients and continually improving the quality of our services.

We will strive to provide professional services, so that these services be availble to our clients in a fast, advantageous and convenient way for them.

We would like to thank for the contribution of each shareholder and partner in strengthening the position of the Bank on the interbank market. We are grateful to our clients, evaluating performance achieved by us from their view and opinion.

The results achieved this year are the expression of responsibility and productivity of the Bank's team, because B.C. Victoriabank S.A. is a Bank of the future, performance and quality.

Sincerely, Board of Directors B.C. Victoriabank S.A.

SHAREHOLDERS OF THE BANK

B.C. Victoriabank S.A. is a joint-stock company, a public-interest entity with mixed capital (foreign and Moldovan). The share capital of the B.C. Victoriabank S.A. represents 250,000,910 MDL, divided into 25,000,091 first class nominative ordinary voting shares at face value of 10 MDL/share. The ordinary nominative shares issued by the Bank (MD14VCTB1004) are listed on the regulated market of the Republic of Moldova Stock Exchange (www.moldse.md).

During 2017, insignificant changes in the structure of the shareholders of the Bank occurred. On the regulated market there were registered 5 sale-purchase transactions of the shares issued by the B.C. Victoriabank S.A, amounting at 0.14% of the total issued shares at an average price of 50.33 MDL/share. Apart from the regulated market, the Registry Company registered operations such as inheritance, donation and partition related to property distribution between the spouses.

In November 2017, the shareholder INSIDOWN LTD put up for sale at outcry auction on the Moldova Stock Exchange the owned shareholding amounting at 39.20%, the transaction being completed at the beginning of 2018 (16.01.2018). The buyer was Banca Transilvania (Romania), through the investment vehicle - the VB Investment Holding B.V. (Holland). The transaction price was 78.21 MDL/share.

The VB Investment Holding B.V., which as of 24.05.2016 is a shareholder with an interest of 27.56% in the share capital of the Bank, holds after the transactions dated 16.01.2018, in partnership with the Banca Transilvania and the European bank for Reconstruction and Development, an interest of 66.77% in the share capital of the B.C. Victoriabank S.A.



During the reporting period, the Bank undertook organizational actions, as according to the current laws and the Bank Statute, and convened the Ordinary and Extraordinary General Meetings of the Bank's Shareholders on 19 January 2017, 25 May 2017 and 22 December 2017.

In 2017, B.C. Victoriabank S.A. distributed as interim dividends for the first three quarters of 2017 the amount of 140,000,509.60 MDL or 58.69% of the profit obtained during this period, by paying the shareholders interim dividends amounting to 5.60 MDL/share.

In 2017, no redemption of own shares, merger or reorganizations of the B.C. Victoriabank S.A. occurred.

SHAREHOLDERS OF THE BANK

In order for the Bank to comply with the provisions of the Law on Financial Institutions, the Regulations of the National Bank of Moldova and the Internal Rules regarding the holding of interest in the share capital of the B.C. Victoriabank S.A, there were collected documents/information from the shareholders for identification of the direct, indirect owners, the beneficial owners of the participation interest, as well as information such as identification data of the persons affiliated to the Bank's owners.

Considering the obligation of the Bank to comply with the requirements of the NBM regarding knowing the shareholders, there was set up and is continuously updated the database of shareholders and their affiliated persons. It allows a much better assessment of the Bank's relations with its shareholders and management of the related compliance risks.



Shares, pcs.	Interest in the share capital, %	Number of shareholders	
25,000,091	100.00	233	
17,432,145	69.73	19	
7,567,946	30.27	214	
17,147,191	68.59	20	
7,852,900	31.41	213	
	pcs. 25,000,091 17,432,145 7,567,946 17,147,191	pcs. share capital, % 25,000,091 100.00 17,432,145 69.73 7,567,946 30.27 17,147,191 68.59	



At the end of 2017, the list of Bank's shareholders and their affiliates recorded a total of 2,576 persons.

Therewith, within the process of the Procedure of verification of the data contained in the Registers of securities holders, related to financial institutions and insurance companies (Decision no.37/10 of 25.08.2017 of the National Commission for Financial Markets), the Bank managed to contact about 200 shareholders in view of updating the personal data contained in the Register of securities holders issued by the B.C Victoriabank S.A.

BANK'S MANAGEMENT

Members of the Board of Directors

Victor ȚURCAN

Chairman of the Board of Directors

Ion PRISĂCARU

Vice Chairman of the Board of Directors

Igor SPOIALĂ

Member of the Board of Directors

Ionuț Octavian PĂTRĂHĂU

Member of the Board of Directors

Gavin Nicholas RYAN

Member of the Board of Directors

Igor Balan

Member of the Board of Directors

Members of the Executive Committee



Corneliu GHIMPU

First Vice-President of the
Executive Committee



Ludmila VANGHELI
Vice-President of the
Executive Committee



Elena GONCEARVice-President of the
Executive Committee

MANAGEMENT'S REPORT 2017



In 2017, the economy of the Republic of Moldova showed signs of stabilization, with the increase of investments in fixed assets, the growth of external trade, the increase of public revenues and expenditures, etc.

The increase in remittances and the actual increase in wages determined the ascendant evolution of the final consumption of households.

Positive evolution was recorded in some areas of the real sector such as: agriculture, industry, transport services, etc.

Therewith, the appreciation of the national currency against the main reference currencies and the intensification of the inflationary process continued. State debt increased. Vulnerability towards the external factors remained relevant.

According to the preliminary information, in 2017 **the gross domestic product** (GDP) totaled **150.4 billion MDL** in current prices. GDP growth was mainly driven by developments in agriculture, commerce, construction, information and communications, manufacturing and supply of electricity, etc.

During the year, **the exports increased by 18.6**% and **imports by 20.2**%, expressed in USD, the evolution of external trade contributed to the GDP decrease. The external trade deficit increased from 1,975.7 million USD in 2016 – to 2,406.3 million USD in 2017. The export coverage ratio was 50.2%, 0.7 percentage points lower than in the previous year.

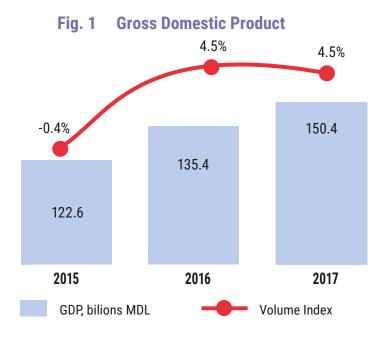


Fig. 2 Trade balance dynamics, million USD



The main external trade partners still remain to be the EU countries, holding 65.8% of total exports, followed by CIS countries, with 19.1%. The evolution of external trade by groups of countries denotes the reorientation of exports and imports from CIS countries to EU countries and other countries.

Monetary supply (M3) recorded 77.1 billion MDL, rising by 9.3% in 2017. The structure of money supply includes 24.7% of money in circulation and 20.2% of demand deposits in national currency.

During 2017 the national currency appreciated from 19.98 MDL to 17.10 MDL against the USD and from 20.89 MDL to 20.41 MDL against the EUR.

The average annual inflation rate was 6.6%, compared with 6.4% recorded in the same period of the previous year, being mainly conditioned by the increase of prices for food and services. The price change in 2017 was influenced by monetary supply growth, evolution of the exchange rate, of global prices for energy resources and agricultural products, regulated prices for products and services, population income dynamics, etc.

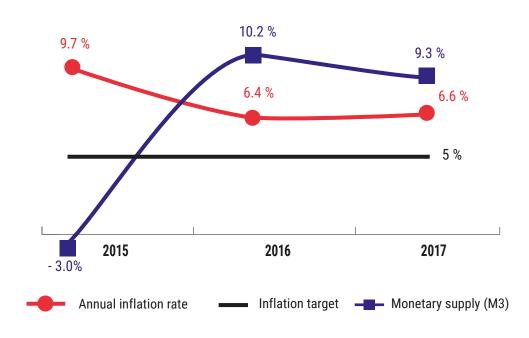
The average gross monthly wage of an employee in the national economy in 2017 recorded 5,697 MDL and **grew by 5.2**% in real terms as compared to 2016.

The unemployment rate (the proportion of ILO unemployed people in the working population) in the fourth quarter was **3.3**%, compared to 3.8% in the same period of the previous year.

The volume of net transfers of money from abroad made to individuals was of 1,200 million USD, **11.2%** more than in 2016, the downward trend recorded in the previous year being reversed.

The national economy in the coming years will be influenced by the evolution of the world economy and of the trading partner countries, by the dynamics of the money remittance flows in favour of individuals, the complexity of the reforms implemented in the economy, the attraction of investments, etc. Source: www.statistica.md, www.bnm.md

Fig. 3 Inflation and monetary supply



During the year of 2017, 11 commercial banks, including 4 branches of foreign banks activated in the banking sector.

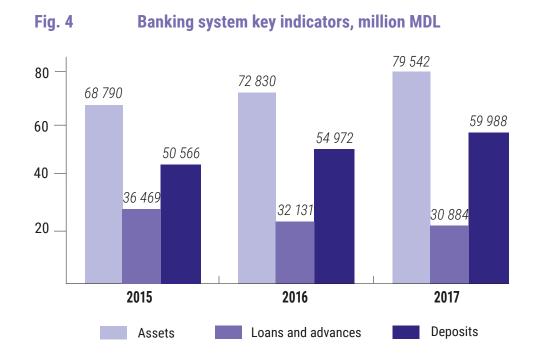
At the end of 2017, the assets of commercial banks amounted to 79,541.7 million MDL, increasing by 9.2% over the year.

The balance of Bank deposits increased by 5,015.4 million MDL or by 9.1%, amounting to 59,987.7 million MDL.

During the year, **the balance of loans and advances** decreased by 1,246.9 million MDL or by **3.9%** up to 30,883.8 million MDL. **The balance of non-performing loans rose** by 7.9%, up to 6,151.5 million MDL. As of 31.12.2017, the non-performing loans accounted for 18.4% of the total portfolio compared to 16.4% at the beginning of the year.

The ratio of loans and advances to deposits was 51.5%, decreasing by 7.0 percentage points compared to the end of 2016.

Within the framework of efficient management of the resources and other activities, including whereas the interest rates decreased, the banking system obtained a profit of 1,480.7 million MDL, 8.6% more than in 2016.







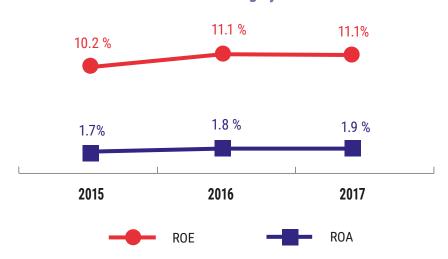
Return on Assets (ROA) recorded 1.9% and Return on Equity (ROE) accounted for 11.1%.

The financial results of 2017 ensured the increase of banks' equity by 7.8% up to 13,599.2 million MDL.

At the end of 2017, the Total Regulatory Capital amounted to 10,509.2 million MDL, increasing by 8.9% compared to 2016.

The risk-weighted capital adequacy ratio was 31.03% (NBM regulated level ≥ 16%), increasing by 1.26 percentage points over the year.

Fig. 6 Rentability of Assets (ROA) and of Equity (ROE) in the banking system



Long-term and current liquidity recorded high values, representing 0.61 (NBM regulated level \leq 1) and 55.48% respectively (NBM regulated level \geq 20%). The implementation of the new framework related to banks' activity, including the new law on banks' activity and Basel III requirements will influence the activity of the banking system operators, contributing to increasing the safety and solidity of the sector, providing safe and higher quality financial services. Source: www.bnm.md



In 2017 B.C. Victoriabank S.A. ranked 3rd in the top of Moldovan banks by value of assets.

By increasing the number and volume of remote operations it was possible to optimize the number of agencies. At the end of 2017 B.C. Victoriabank S.A. was managing the activity of 92 subdivisions, including 34 Branches and 58 Agencies.

As at 31.12.2017, **the Bank's assets** amounted **14,491.3 million MDL**, increasing by 1,878.6 million MDL or by 14.9% over the year. The main source of financing of the Bank's assets:

- -attracting free liquid assets from the population,
- -attracting new customers (economic agents) and increasing the deposits in current accounts of legal entities.

The balance of deposits at the end of 2017 recorded 11,560.1 million MDL, increasing by **16.5**% over the year.

As of 31.12.2017 **the balance of credits and advances** recorded 3,555.5 million MDL, **23.3**% less compared to the beginning of the year.

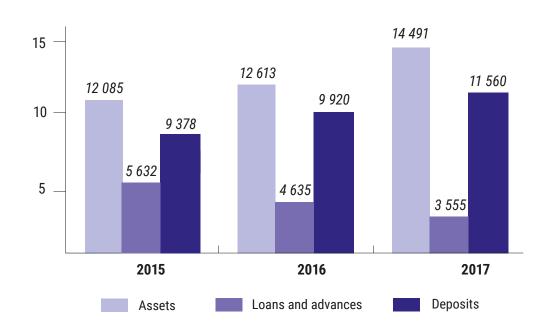
The free resources were used by the Bank according to the available options, those being placed in state securities, certificates of the National Bank of Moldova, etc.

The quality of assets and mainly of the loan portfolio constituted a permanent concern of the Bank, the activities being focused on the monitoring of the loan portfolio and the recovery of non-performing loans. Thus, contrary to the trend in the system, the Bank recorded a decrease in the balance of non-performing loans, both in absolute terms and as a share in the total portfolio.

During 2017, the Bank obtained total revenues of 1,136.8 million MDL and total expenses of 854.9 million MDL. Revenues decreased by 19.8% and expenditures by 28.6% compared to the previous year, their evolution being influenced by:

- credit portfolio dynamics;
- •downward movement of market interest rates on loans, securities, deposits, and of the base rate applied to the main monetary policy operations;
- •exchange rate evolution;
- •optimizing expenditures for several business segments.

Fig. 7 Dynamics of balance sheet ratios, million MDL



The profit obtained in 2017 amounted to 281.9 million MDL, by 61.1 million MDL or by 27.6% more than in 2016.

Return on Assets (ROA) recorded an upward trend, increasing from 1.7% in 2016 to **2.0% in 2017**. **Return on Equity** (ROE) increased in 2017 to 11.5%, compared to 9.9% in 2016.

The financial results recorded during 2017, when the interim dividends were paid out, allowed the Bank to increase its share capital at a rate above the average in the banking system. On 31.12.2017 the share capital constituted 2,466.3 million MDL.

Total Regulatory Capital amounted to 1,366.8 million MDL, increasing by 352.5 million MDL or **34.7%** compared to 2016.

Changes in the **structure of assets and the increase** of the regulatory capital allowed the strengthening of the risk-weighted capital adequacy indicator, reaching **34.41**% at the end of the year (NBM regulated level \geq 16%) compared to 22.60% at the beginning of the year.

The liquidity indices indicated sufficient liquidity during the year, and on 31.12.2017, **the long-term liquidity was 0.53** (NBM regulated level \leq 1) and the current **liquidity was 68.09%** (NBM regulated level \geq 20%).

Fig. 8 Net profit evolution, million MDL

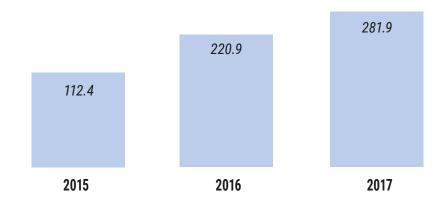
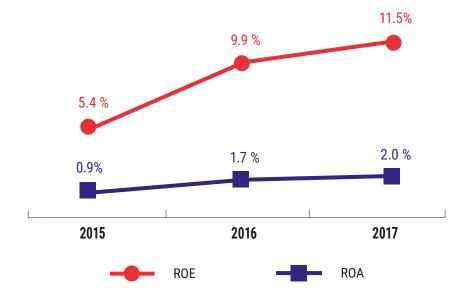


Fig. 9 Rentability of Assets (ROA) and of Equity (ROE)



During the year of 2017, 57,841 clients were attracted to be offered services, of which 877 legal entities and 56,964 individuals. Thus, **the total number of active clients at the end of 2017 constituted 566,700 clients**, of which: legal entities - 24,686 and individuals - 542,014.

In order to diversify the services rendered to individuals, in 2017 there were extended the lists of insurance companies for the Bancassurance service and the list of organizations in favour of which payments could be made using remote service systems.

A basic element for meeting the requirements of the Bank's clients is the development of new products and the maintenance of the existing products. To this end, adapting to the latest financial and banking trends and the demands of major clients, the Bank launches services and products that revolutionize the relationship with its clients.

The Bank's remote service for the legal entities was improved: it became possible to carry out transactions with deposit accounts and using the mobile signature, to send statements with electronic signature of the Bank; the mobile application was launched, offering the managers more convenience in managing the enterprise's operations.

For the year of 2018, B.C. Victoriabank S.A. relies on the development of innovative products such as: the issuance of electronic meal vouchers, the launching of the rapid transfer system in MDL on the territory of the Republic of Moldova, the opening of a location with individual safes, the creation of individual products and service packages, the implementation of modern queues management technologies in many of the Bank's subdivisions (electronic queue).



At the end of 2017, the volume of deposits amounted to 11,560 million MDL, increasing by 1,640 million MDL or 16.54% as compared to 31 December 2016. The Bank recorded a market share of 19.29% for the total deposits, ranking the 3rd.

The deposits balance increased due to the increase of the corporate customers' balances, namely in the demand accounts. During the year, although the interest rates offered by competing banks were higher, the balances of foreign currency of individuals had a slightly positive trend.

The balance of deposits of legal entities as of 31.12.2017 recorded the value of 4,920 million MDL, increasing compared to 31.12.2016 by 1,348 million MDL or by 37.75%. The market share of B.C. Victoriabank S.A. amounted at 24.26%.

The balance of deposits of individuals as of 31.12.2017 amounted 6,640 million MDL, increasing by 292 million MDL compared to 31.12.2016, or by 4.6%. The market share of B.C. Victoriabank S.A. amounted at 16.74%.

During the year, the Bank attracted term deposits in national currency at an average rate of 4.08% compared to the average rate of 11.18% in 2016, and term deposits in foreign currency at an average rate of 1.68 %, compared to 2.28% in 2016.

The decrease of the rate of national currency deposits is due to the downward trend of the NBM base rate recorded during 2016-2017 (-12.5 p.p. since the beginning of 2016). The average rate of foreign currency deposits recorded a lower trend than national currency deposits, as the process of decrease of the rates of foreign currency was slower.

The expenses related to the deposits of individuals and legal entities amounted to 283.31 million MDL, compared to 452.3 million MDL in 2016, registering a decrease of 37.36% or 168.97 million MDL. The decrease in the volume of expenditures in 2017 was determined by the drastic decrease of the average rate in national currency.

Fig. 10 Deposits evolution, million MDL



In 2017, B.C. Victoriabank S.A. ranked the 4th according to the volume of loans portfolio granted to clients. The market share of the loans granted reached 11.51% of total loans in the banking system. The net portfolio of loans and receivables as of 31.12.2017 amounted to 3,555.45 million MDL, by 1,079.74 million MDL lower than in the previous year, registering a decrease of 23.3%. The share of loan portfolio of the bank's total assets as at 31.12.2017 amounted to 24.53% by 12.22 p.p. less than in 2016.

During 2017 loans were granted to large number of clients, individuals and legal entities, in a total amount of 3,913.94 million MDL, 126.41 million MDL more than in 2016.

Loans to legal entities

During 2017 legal entities were granted loans in the total amount of 3,079.81 million MDL.

In 2017, the Bank continued to offer the possibility to legal entities to receive funding from the external credit line, within the framework of assistance loan granted by the Government of the Republic of Poland.

Loans to individuals

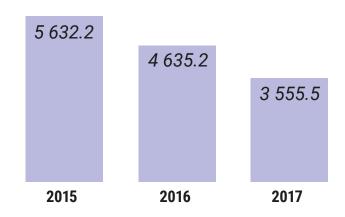
The portfolio of loans granted to individuals (except for loans granted by means of bank cards) increased by 4.44 million MDL, representing at the end of the reported period 477.79 million MDL or 12.26% of the total loan portfolio of the Bank.

Individuals were granted 2,797 loans in the total amount of 205.96 million MDL, up by 62.55 million MDL or 43.6% compared to the previous year. The increased number of loans granted is due to lower costs for credit products in the banking sector and promotional campaigns launched during 2017: spring promotion during the period of 01.03.2017 - 31.03.2017 for the products Credit Magic and Casa Magica; summer promotion during the period of 15.06.2017-15.09.2017 for the promotion of the products Credit Magic, Casa Magica,

Victoria Premium and winter promotion during the period of 01.12.2017 - 28.02.2018. During the abovementioned promotions, the Bank granted 1,551 consumer loans in the total amount of 67.89 million MDL and 189 mortgage loans in the total amount of 60.24 million MDL. If compared to the end of 2016, the loan portfolio according to the consumer products "Credit Magic" and "Victoria Premium – Consumer Loan" (no pledge), recorded an increase during the period of 2017, by 27.47 million MDL (+59.67%) and according to the mortgage products Casa Magica and Victoria Premium – Mortgage Loan (with pledge), by 35.18 million MDL (+41.6%) more than compared to the previous year.

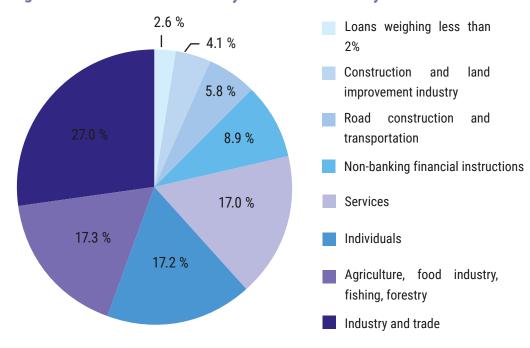
The Bank also supported legal entities and individuals encountering difficulties in repaying loans and interest, by restructuring and extending their loans. In 2017, the Bank's prudential regulations on loans portfolio diversification divided by sectors were complied with in order to strengthen and increase financial stability.

Fig. 11 Evolution of the loans portfolio, million MDL



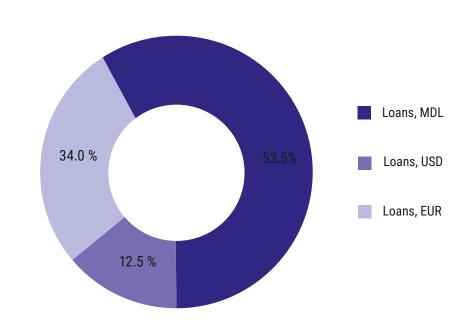
In 2018, the Bank's activity targets on increasing its loan portfolio, attracting new clients for granting loans to them, and increasing the Bank's market share by offering diversified loan products at attractive conditions, launching promotions for no pledge consumer products and mortgage products.

Fig. 12 Structure of loans by sectors of economy



It is planned to launch the Scoring tool/algorithm, which will help determine the ability of a person to pay on time the financial obligations related to the loans granted to individuals. At the same time, it is planned to develop new services for clients - individuals and to improve the existing ones. To improve the quality and increase the profitability of the loan portfolio, it is planned to reduce the time of filing documents, processing the loan file and taking decisions on loans granted to individuals by implementing and developing the concept of online loan application.

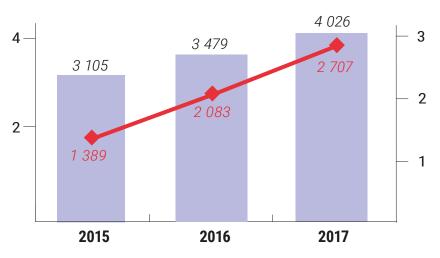
Fig. 13 Structure of the loans portofolio by foreign currency



Given the objective of responding to the requirements of the Republic of Moldova market, the competition through innovation in products, proposed services and offering new customer service channels continued to increase during the reporting year.

Emphasis was put on increasing the added value of the products offered and of the qualitative and accessible services provided to clients. As a result of the actions taken, 107,745 cards were issued during the year of 2017; the number of cards in circulation reached 301,008 units, increasing by 11.8% as compared to the end of 2016. In order to improve the infrastructure, the number of Bank's ATMs expanded to 175 units, increasing by 5 units compared to the same period of the previous year, and the POS-terminals network reached 4,026 units.

Fig. 14 Number of POS-terminals and volume of non-cash transactions within Victoriabank network



Number of POS terminals

 Volume of operations made in commercial points serviced by Victoriabank (million, MDL) In order to achieve the objectives set, the following projects were implemented:

•For the first time in the Republic of Moldova, there was launched the project Host Card Emulation in collaboration with Visa Inc. and MasterCard Inc. At the end of the reporting period, about 900 clients - users of the new technology, were recorded.

- ·Setting up and launching Cash-In ATMs.
- •Launching of SMS-Banking Unite and SMS-Banking Moldcell services.
- •Launching of the pilot project of new versions of Web-Banking 2.15 and Mobile Web-Banking.
- •Completion of the Dynamic Key Change project, in collaboration with Open-Way, related to the change of dynamic keys on POS-terminals with the aim to increase the security level of clients' cards.
- •Launching of special design cards, on "Gods" theme, issued within the Master-Card Inc. and Visa Inc. payment systems.
- •3 promotions intended for granting loans to individuals via Bank cards:
- -"Pay with VISA and win tickets to the semi-final Eurovision Song Contest 2017" promotion was carried out and the winner was nominated.
- -"Holiday in Rome" promotion was carried out in collaboration with Master-Card Inc. and the winners were nominated.





The total volume of non-cash transactions carried out using the cards issued by the bank in commercial units increased by 23% and amounted to 2,146 million MDL. Out of the total transactions carried out using the cards issued by B.C. Victoriabank S.A., 20.7% are carried out in commercial units.

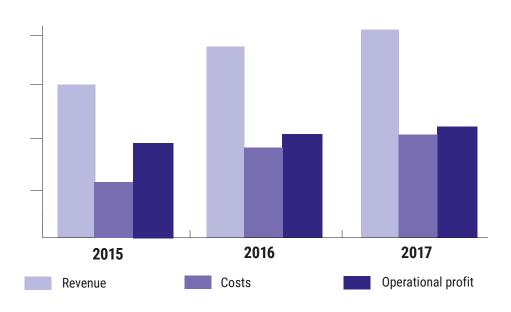
Fig. 15 Volume of operations made via bank cards issued by Victoriabank, million MDL



Development prospects planned for 2018:

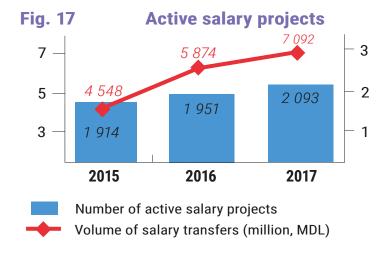
- •Extending the Cash-In ATMs network.
- ·Launching of info-kiosks.
- ·Launching the co-brand project with luteCredit.
- •Implementing the anti-fraud e-Commerce 3-D Secure Visa and MasterCard system, related to issuance.
- •Launching of the MasterCard MoneySend project.
- •Launching the new version of Web-Banking and Mobile-Banking for the Bank clients.
- •Extending the range of MasterCard premium products.
- •Migration of HCE Visa functionality to VDEP (token technology being the mandatory payment system requirement).

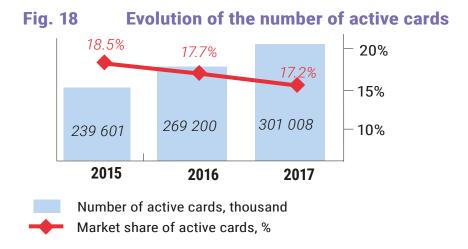
Fig. 16 Evolution of financial results from bank cards activity



In 2017, 174 new salary projects were contracted. The total volume of transfers to salary cards increased by 20.7% compared to 2016, reaching the amount of 7,092 million MDL in 2017.

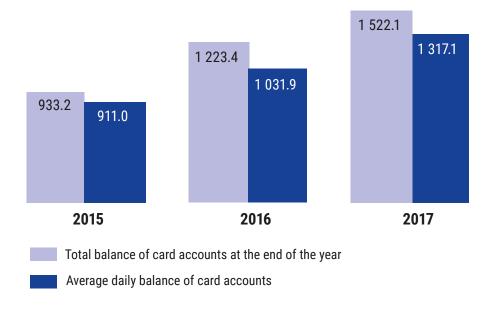
The market share of active cards amounted, at the end of 2017, 17.2%.



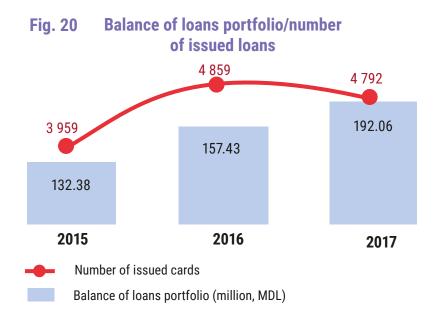


The number of clients holding active cards increased by 22.5%, exceeding 294,000 people. The dynamic increase of the number of active cards led to the increase of the balances on the card accounts compared to the previous year, so the average balance on the card accounts amounted to 1,317 million MDL, 27.6% more than in 2016.

Fig. 19 Evolution of balances on card accounts, million MDL

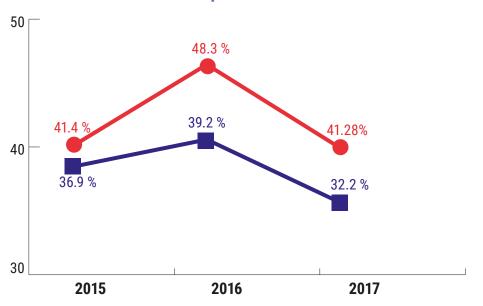


Credit activity through bank cards during the year 2017 had also recorded a growth. Thus, the total balance on credits issued by card reached 192.06 million MDL and increased by 22% as compared to the end of 2016.



At the end of 2017, 32.2% of the non-cash transactions performed in the commercial network of the R. of Moldova's banks were made at POS-terminals, maintaining the leading position on this market.

Fig. 21 The share of non-cash transactions in the commercial network of Victoriabank compared with the total non-cash transactions performed in Moldova



Non-cash transactions within Victoriabank's network made via cards issued abroad

Non-cash transactions within Victoriabank's network



The largest share in the banking system of the Republic of Moldova as to non-cash transactions performed using cards issued abroad, is also held by B.C. Victoriabank S.A. and amounts at 41.28% of the total transactions. This indicator is of major importance as it influences the Bank's profitability and reflects the optimum location of the commercial network.

Economic climate. The foreign exchange market was influenced in 2017 by the resumption of consumption, which increased mainly due to the increase in remittances after two years of decline, as well as by the intensification of public investments after the unblocking of external assistance at the beginning of the year.

The constant problems and lack of economic reforms, as well as internal political instability continues to make the country unattractive for investors. Therewith, despite the increase in exports and the increase in domestic consumption, the country's GDP did not increase significantly. There are also the problems related to the energy sector, which continues to be largely dependent on the Russian Federation, and the alternative projects, such as the commissioning of the lasi-Chisinau gas pipeline or the interconnection to the Romanian energy supply lines remained only as declarations and promises.

The assets of B.C. Victoriabank S.A. were concentrated in A-category correspondent banks and the balances held in the banks of the Russian Federation, Ukraine and Belarus maximally reduced setting protectionist exposure limits and associating increased risk levels.

Tab. 2 List and rating of correspondent banks as at 31.12.2017

Nº		Rating		0	_	S.W.I.F.T.		V-l-+-	
		Fitch	Moody's	S&P	Oraș	Ţara	code / cod	Număr cont	Valuta
1	The Bank of New York Mellon	AA-	Aaa	AA	New York	USA	IRVTUS3N	8900690941	USD
3	DZ Bank AG	A+	A1	A+	Frankfurt/Main	Germany	GENODEFF	0006 030226	EUR
4	Intesa SanPaolo	BBB	Baa3	BBB	Milan	Italy	BCITITMM	100100020631	EUR
5	Sberbank RF	BBB -	Baa1	BBB -	Moscow	Russia	SABRRUMM	30111810200000000220	RUB
6	Transkapitalbank	B-	B1		Moscow	Russia	TJSCRUMM	30111756100000000084	CHF
7	Transkapitalbank	B-	B1		Moscow	Russia	TJSCRUMM	30111826700000000084	GBP



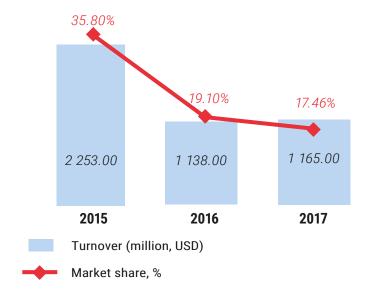
Evolution of the exchange rates.

In 2017 the MDL appreciated against the main currencies (US Dollar, Euro and Russian Rouble). Thus, the exchange rates of the main currencies had the following evolution:

- -The US dollar decreased by 14.42% compared to the Moldovan leu in 2017, the annual average being of 18.4902 MDL;
- -The Euro decreased by 2.3% compared to the Moldovan leu in 2017, the annual average being of 20.8282 MDL;
- -The Russian Rouble decreased by 10.54% compared to the Moldovan leu in 2017, the annual average being of 0.317 MDL;
- -The Euro increased against the US Dollar by 13.06% in 2017, the annual average being of 1.13.

Evolution of transfer-related conversion transactions. The Bank's turnover as to interbank transfer transactions of currencies against the MDL increased in 2017 by 2.4% compared to the previous year, with a total volume of 1,165 million US dollars. The Bank's share for this type of transactions recorded a decrease of 8.5% compared to the previous year.

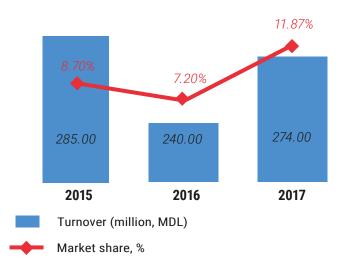
Fig. 22 Turnover of transfer-related conversion transactions



Activity of currency exchange offices. In 2017, the cash foreign exchange market kept the positive trend recorded in 2016, the volume of cash currency bought/sold through foreign exchange offices increased. In 2017, the cash foreign exchange market recorded an increase by 15.52% compared to 2016, accounting for a total turnover of 3,817 million US dollars. This denotes the increased confidence of population in the predictability of the exchange rate evolution.

In 2017, the Bank's share related to foreign exchange offices' activity increased by 64.86 % compared to the previous year and amounted to 11.87 %.

Fig. 23 Evolution of turnover in currency exchange offices



Activity related to money remittances. B.C. Victoriabank S.A. collaborated with 12 money remittance systems in 82 locations: WESTERN UNION, MONEY-GRAM, RIA, SMITH&SMITH, ZOLOTAYA KORONA, UNISTREAM, CONTACT, LEADER, INTEL EXPRESS, BLIZKO, MERIDIANA and PRIVATMONEY.

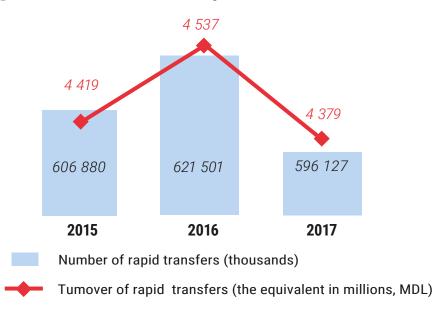
The Bank holds a share of 20% of the volume of money remittances issued in Moldova. Out of the total remittances served, 92% were disbursed and 8% remitted.

The main corridors:

-According to the volume disbursed remittances: Russia, Israel, Italy, Great Britain, USA, Germany, France, Spain, Iraland, Belgium;

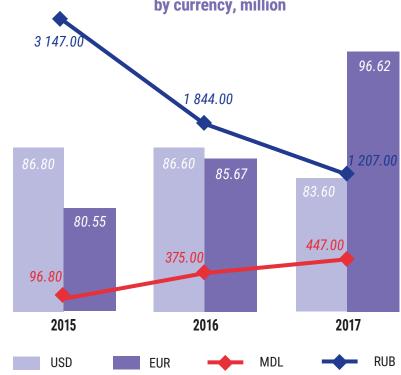
-According to the volume of sent remittances: Russia, Ukraine,Romania, Italy, Turkey, USA, Moldova, Germany, Great Britain, Israel.

Fig. 24 Evolution of money remittances



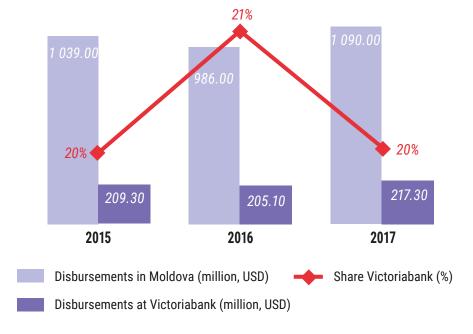
During the year of 2017, 596,127 rapid currency transfers were performed through B.C. Victoriabank S.A., decreasing by 4% compared to the previous year, or by 25,374 transfers less than in the previous year. The total amount of transfers during the reporting year also recorded a decrease of 3%, by about 158 million MDL less than in the previous year. Analyzing the general data it was stated that the decrease of the total turnover of transfers was influenced by the decrease in the number of transfers and the strengthening of the MDL against the main reference currencies.

Fig. 25 Evolution of the turnover through remittance systems, by currency, million



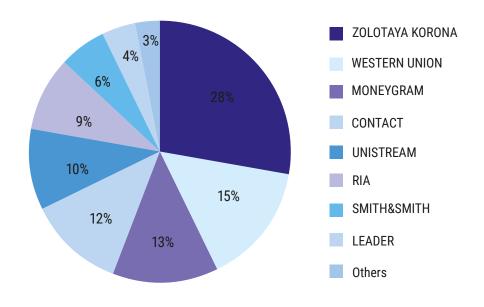
The figures show a significant decrease in turnover in the Russian rouble due to the prolonged economic crisis in the Russian Federation and the tightening of the conditions of stay in the Russian Federation for labour migration from the Republic of Moldova. It is also worth mentioning that a part of the remittances from the Russian Federation migrated from Russian roubles to MDL (dual currency transfers), their share in relation to remittances in Russian roubles for 2017 being of about 100%. The turnover of the single European currency through remittance systems steadily increased, demonstrating a relatively steady flow of transfers across the Western corridor, supplemented by the re-orientation of the labour force to the Western labour market.

Fig. 26 Evolution of the volume of money remittances disbursed in Moldova and the market share of B.C. VICTORIABANK S.A.



The share of money remittance systems in the total volume for the year of 2017 is as follows:

Total volume (disbursed + remitted), %



The activity of B.C. Victoriabank S.A. on the monetary and on the capital markets is aimed to use more effectively the available liquidities, as well as to provide the clients the widest possible range of high-quality services.

After assessing the balance of internal and external risks the economy of the Republic of Moldova could be subject to, of the inflation prospects and the maintenance of the price's short and medium term stability, the monetary policy implemented by the National Bank of Moldova was manifested through a series of basic rate cuts from 9.0% to 6.5%, which had an impact on the profitability of the Bank's transactions on the securities market.

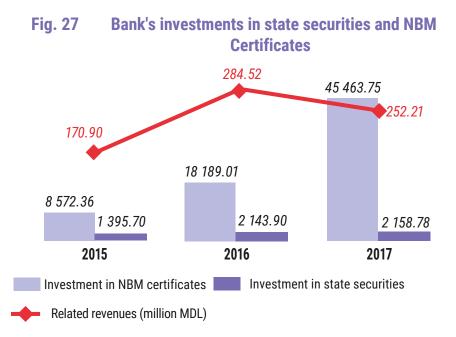
The Bank participated as primary Dealer at all tenders on placement of state securities and carried out transactions with NBM certificates and state securities on the primary and secondary markets. Thus, in 2017 the Bank continued to be one of the main players on the state securities (SS) market. If compared to 2016, the Bank's investments in SS increased by 0.69%, and investments in National Bank Certificates (NBC) increased by 149.95%. Due to the high surplus liquidity and its placement in liquid assets, the balance of the securities portfolio (SS and NBC) as at 31.12.2017 registered a share of 30.52% of the Bank's assets, which represents 4,420.26 million MDL, 1,383.50 million MDL more than the planned balance and 1,524.74 million MDL more than the balance recorded at the beginning of the year.

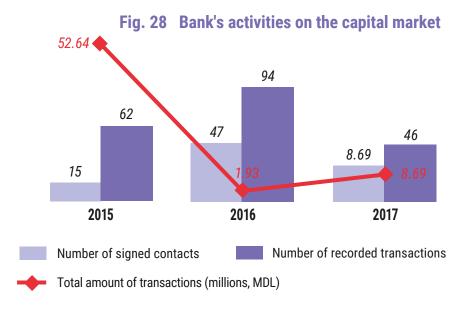
The total revenue obtained in 2017 from investments in debt instruments constituted 252.21 million MDL, which represents a decrease by 11.35% as compared to 2016, the decrease being determined by the decrease of the SS and NCB rates as compared to the previous year.

As a primary Dealer, the Bank provides brokerage services to Clients for purchasing SS. The Bank's Clients also increased their investments in SS, recording at the end of 2017 a portfolio value of 900.82 million MDL, 17.30% higher than at the end of 2016. At the request of the Clients, 702 SS sale-purchase transactions were carried out on the primary and secondary markets in a total volume of 1,049.5 million MDL.



During 2017, the Bank maintained unchanged the structure of financial assets available for sale. At the end of the reporting period, the Bank's portfolio of participation interest in the capital of economic units registered the value of 212 million MDL, 41.67 million MDL or 24.42% higher compared to that recorded at the end of 2016. This substantial increase is due to the increase in the prices for the shares issued by US companies "VISA Inc." and "MasterCard Inc." traded on the New York Stock Exchange.





As an investment company, the Bank provides brokerage services to Clients for corporate securities on the capital market. Thus, during 2017, the Bank brokered 46 transactions in a total volume of 8.69 million MDL, increasing 3.49 times compared to 2016, showing the clients' interest for this type of transactions.

For 2018 B.C Victoriabank S.A. intends to strengthen its relationship with the existing clients, to continue to actively promote services on the capital market, as well as to build on the relations established with external partners.

STRATEGIC OBJECTIVES 2018

B.C. Victoriabank S.A. is a financial institution of systemic importance that manages significant shares in all fields of activity on the Banking Market of the Republic of Moldova.

The strategy for the coming years comprises the integration of the Bank's Executive and Board vision on the evolution of B.C. Victoriabank S.A. for the concerned period of activity.

Objective of B.C. Victoriabank S.A. is to become the Bank of the entrepreneurs from the real sector of economy and of the working citizens.

Vision of B.C. Victoriabank S.A. is to provide the clients quality services through the simplicity and dedication of its employees.

Values of B.C. Victoriabank S.A:

- •Respect: for the time, effort and integrity of both the Bank's clients and employees, and all the stakeholders;
- •Development: to encourage and support the growth, training of Bank's clients and employees;
- •Ambition: the Bank's financial services will improve the quality of life, will strengthen the business activity and will help create a safer economic environment.

The Bank's strategy is aimed at increasing the value and strengthening of the Bank's positions on key business segments, subject to assumption of controlled exposures, ensuring the growth of activity efficiency, the intensive development of some fields of activity, efficient resource management, asset quality improvement.

The set out financial objectives relate to the level of profitability of the Bank and return on capital, control of operating expenses, structure and diversification of income sources, sufficient capitalization, etc.

The set out non-financial objectives relate to redefine the structures and processes, implementing a new business model, focusing on operational efficiency and quality.

As to market relationship, B.C. Victoriabank S.A. will continue to strive its positions strengthening on the market.



HUMAN RESOURECES' MANAGEMENT

The number of active employees of the B.C. Victoriabank SA at 31 December 2017 was of 1,255 persons.

Training and development of the staff.

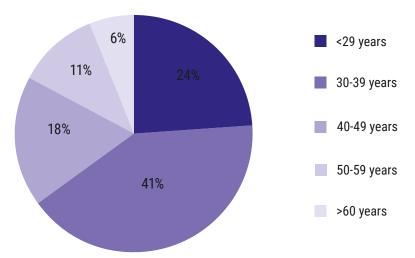
An important element of the Bank's development strategy is to increase the level of qualification and the level of professional competence. In 2017, a total of 975 employees were enrolled to training. The Bank's employee training plan focused directly on subjects that enhanced their skills and competencies.

Activity with staff reserve.

The activity with the staff reserve was carried out in accordance with the Bank's HR Policy and the strategic requirements.

An important task of the HR Policy in the work with the Bank's employees is the formation of staff reserve for managerial positions, which, according to their qualification, experience, skills and abilities, are proposed to managerial positions within the Bank.

Fig. 29 Structure of the Bank's Staff by age





HUMAN RESOURECES' MANAGEMENT

Major objectives regarding the Bank's Staff-related activity in 2018.

An important element of the Bank's development strategy is to increase the level of professional competence. For the modernization and development of the Bank's human capital in 2018, the following steps will be pursued:

- -Results and performance-oriented approach.
- -Relevant personal attributes for a bank employee: integrity, correctness, honesty, accountability, accuracy, receptivity and discipline.
- -Professional attributes superior to those of the competitors, corresponding to the level of technological upgrading, flexibility and availability for personal and professional development.
- -Team integration attributes such as: respect, non-hostile relationship with colleagues, avoidance of tendentiousness and intrigues, any other personal actions that could affect the team spirit.
- -Positive attitude in creating and maintaining the image of the Bank and strengthening its competitive position on the market, both during and after the work hours, in accordance with the provisions of the Corporate Banking Code of Ethics.

The loyalty and dedication of each employee remains a relevant element in the staff policy promoted by the Bank: the employees are constituent parts of the Bank and their success is equivalent to the performance of the Bank.

The results obtained in 2017 represent the expression of the effective policy adopted by the Bank's management, the correctness of the actions undertaken, the professionalism, the responsibility and the productivity of the entire staff of the Bank.

Fig. 30 Structure of the Bank's Staff by work experience

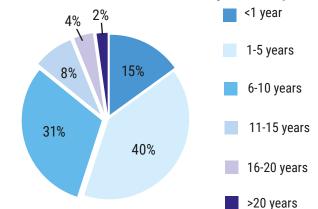


Fig. 31 Structure of the Bank's Staff by studies

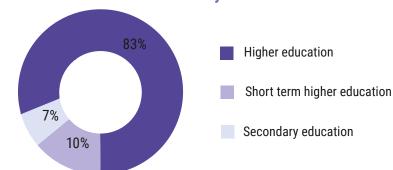
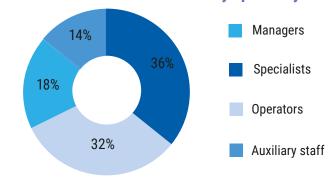


Fig. 32 Structure of the Bank's Staff by speciality



RISK MANAGEMENT

The risk management objective of B.C. Victoriabank S.A. in 2017 was the integration of risk appetite, during the decision-making process of the Bank, by promoting an appropriate alignment of assumed risks, available capital and performance targets, considering, at the same time, the risk tolerance.

The risk management activity was conducted under the coordination of the Risk Management Committee, the Executive Committee and the Asset and Liability Management Committee in accordance with the Bank's Risk Management Policy.

The Bank continuously assesses and monitors the material risks: loan and concentration risk, interest rate risk, currency risk, liquidity risk, capital adequacy risk and operational risk.

The assessment of the identified risks is carried out through specific models and methods of calculation: a system of significant indicators and early warning indicators with related limits, a forecasting methodology related to loan risk, etc.

Fig. 33 Dynamics of risk-weighted capital adequacy

34%
28%
22.6% 22.0% 22.9%
26.0% 26.6% 28.8% 28.5%
31.1% 31.7%
33.8% 35.9% 35.2% 34.4%
31.1% 31.7%
Norm - min. 16%

Dec.16 Jan.17 Feb.17 Mar.17 Apr.17 May.17 Jun.17 Jul.17 Aug.17 Sep.17 Oct.17 Nov.17 Dec.17

Throughout 2017 the overall risk level, based on indicators, varied between low and moderate.

The risk-weighted capital adequacy ratio, characterized by the ratio of the Total Reulatory Capital and the value of the risk-weighted assets, was within the set limit and as at 31 December 2017 was of 34.4% (norm min.16), showing a minimal level of solvency risk.



RISK MANAGEMENT

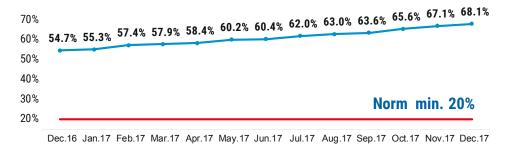
For a safe management of liquidity risk, the Bank continuously monitors the appropriate structural correlation between the assets and liabilities of the Bank, namely the mix of instruments for capitalizing the temporary liquidity surplus, as well as the share of stable resources attracted from the clients in the total attracted resources and the development of the institution on a solid basis, aiming at combining prudential and profitability requirements.

During 2017, the Bank recorded a minimum risk level of liquidity indicators, enjoying more than comfortable liquidity. The current liquidity, the II principle, calculated as the ratio of liquid assets to total assets, was of 68.1% (minimum 20%) as at 31 December 2017, whereas the reserve norm from the attracted funds in MDI, and non-convertible currencies is 40%.

In the process of risk management, the Bank used stress tests with both systemic and idiosyncratic scenarios. Stress tests allowed the identification of vulnerabilities and adopting corrective action plans.

During the year 2017, there was carried out the process of calculation of the impact of adoption of CRD IV on the capital and measures were taken to align the internal risk management processes and normative acts to the new NBM framework for managing the Bank's activity.

Fig. 34 Dynamics of current liquidity (KpII)





The Code of Corporate Governance of B.C. Victoriabank S.A. (hereinafter referred to as the Code) establishes mainly the most relevant working methods, empowerments and responsibilities of Bank management and supervision bodies or the distribution of rights and responsibilities among all those persons who have an interest in the Bank, Board of Directors, Executive Committee, shareholders, employees, clients, etc., and has been developed in accordance with the Code of Corporate Governance approved by Decision of the NCFM no. 67/10 of 24.12.15 and the provisions of the Law on Joint Stock Companies no. 1134-XIII of 02.04.97 with subsequent amendments.

The guiding idea of the Bank is that good Corporate Governance contributes to the desired level of economic development by raising the Bank's performances and its access to the foreign capital.

By applying Corporate Governance, the Bank aims to ensure accuracy and transparency regarding the financial results of the Bank, and at the same time to ensure equal access of all shareholders to the relevant information about the Bank.

This Code is based on ensuring equal and non-discriminatory treatment for all investors and this is achieved through the practical implementation of a set of principles, including: access to Bank information (of public, non-confidential nature) and transparency of decision making (ensured through participation at the Ordinary and Extraordinary General Assemblies).

This Code aims at establishing a set of principles and rules that should guide the conduct of the Bank and of all its employees while carrying out their duties as well as in their business and professional relations, according to the current legislation and in compliance with their cultural differences. This Code does not pretend to cover all situations that may arise in the professional field, rather to establish some behavior's principles that will guide the actions of each employee in their professional activity.

Corporate Governance aims at bringing closer the interests of clients and investors.

The bodies of Corporate Governance shall establish the appropriate powers of the members of the Board of Directors and of the Executive Committee, as well as their competences and responsibilities.

Corporate governance principles:

The corporate governance principles include the following directions: observance of the shareholders' rights; the protection of minority shareholders; transparency and continuous information of investors on the Bank's activity and strategy; relationship with majority shareholders; the management (the responsibilities of the Board of Directors and the Executive Committee of the Bank).

In the process of developing, functioning and improving its corporate governance system, the Bank is guided by the principles of an effective management, current administration of the activity, control over economic and financial activity and disclosure of information.

Corporate Governance refers to the way the businesses and the activity of Bank are managed by the governing bodies and regards:

-the establishment of corporate objectives, based on the specificity of such activity and the level of risk in which the Bank is involved;

-proper and transparent daily management of the activity of the Bank;

-the guarantees that the Bank operates in a safe and prudent manner in accordance with the current laws and regulations.

CORPORATE GUVERNANCE

The Bank promotes among its employees the acknowledgment of conducts that comply with the ethical principles of loyalty and good faith expressed in the following requirements:

Loyalty to the Bank: while carrying out their professional duties, the employees and the persons holding management positions must act with loyalty thus contributing to protect the interests of the Bank. At the same time situations that could create a conflict between personal interests and those of the Bank must be avoided.

Respect for the law: the employees and the persons holding management positions must respect the current legislation acting in accordance with the spirit and purpose thereof, and in all actions demonstrating ethical behavior.

Honesty in management and refusal of bribes and corruption: the Bank prohibits bribing of authorities, of civil servants and forbids its employees to offer or receive from the third parties any kind of improper payments, any gifts or favors that are not used on the market or which, given their value, characteristics or circumstances are, to the extent of reasonableness likely to impair the development of commercial, administrative or professional relations established by its enterprises. No employee may act on behalf of the Bank which, directly or indirectly, will contribute to the so-called "money laundering". Confidentiality: Each employee and person holding management position will strictly comply with the obligation of permanent confidentiality concerning the information distribution or publication of which could affect the interests of the Bank.

Transparency: All the employees of the Bank must provide trustworthy, relevant, complete and precise information regarding the progress of activities related to the performance of their duties or the sphere of competence thereof.

Equal Opportunities: The Bank promotes professional and personal development of all its employees by ensuring equal opportunities through its policy action. In the process of employee selection and promotion the Bank relies on objective criteria of merit and capability. Moreover, the process of selection shall include not only the assessment of the professional competences of the candidate, but also an appreciation of the behavior and interaction capabilities thereof.

Non-discrimination: The Bank seeks to ensure a work environment that is free of any discrimination prohibited by law, and in particular for reasons of race, religious belief, culture, nationality or gender, as well as any conduct that could involve personal harassment.

Training: The Bank believes that professional development allowing obtaining an increased efficiency in carrying out their professional duties is closely connected to the overall education of persons.



CORPORATE GUVERNANCE

Health and safety in the workplace: The employees will strictly comply both with the rules provided by the law and those established by the Bank in the field of labor protection, labor risk prevention and environmental policy.

Professionalism: the employees and the persons holding management positions within the Bank must act professionally and demonstrate that in a comprehensive manner and in compliance with corporate values. It is also necessary that they demonstrate high professionalism based on an efficient activity tackled in terms of excellence and quality of service. The behavior of the employees should be based on the following principles:

-Quality: The Bank is committed to provide high quality services and promote innovation, development and continuous improvement to achieve the highest level of quality based on criteria of profitability.

-Customer orientation: the employees and the persons holding management positions within the Bank shall apply their professionalism, collaboration, and their working skills to achieve its customers satisfaction at the highest level and will make efforts to anticipate thereof with a view to acknowledge their necessities.

-Use and protection of Bank patrimony: The assets which the Bank makes available to its employees will be used to carry out the activities related to its interests in a responsible, efficient way and in compliance with their professional activity. The employees shall also undertake to protect those assets which will be commissioned about the performance of their duties.

-Relationships with customers and partners: The Bank considers its customers and partners as indispensable part in achieving its objectives of growth, profitability and improvement of quality of service, seeking to establish with them a relationship based on trust and mutual benefit.

-Employees participating in the process of selection of partners, suppliers and foreign collaborators must act impartially and objectively:

there shall not be permitted obtaining of any personal advantage, the employees will avoid favouring persons or companies on grounds of kinship or friendship, will avoid collision between personal interests and the interests of the company.

Transparency, financial reporting and audit

The Bank ensures that appropriate regular and continuous reporting is made on all major events, including financial situation, performance, ownership and management. In accordance with the provisions of the National Bank of Moldova and the National Financial Market Commission, the information is published on the official website of the Bank: www.victoriabank.md.

The Executive Committee is responsible for the quality and completeness of the annual financial reports disclosed to the public in accordance with the normative acts in force. The Executive Committee is committed to the transparency of the reports submitted by external auditors.

External audit is performed by an independent company that is responsible for the audit performed. The external auditor and his remuneration are approved at the General Meeting of the Bank's shareholders.

The Corporate Governance Code is published on the Bank's website: www.victoriabank.md, at "Information Disclosure" / "Bank Management".



CORPORATE GUVERNANCE

During the reporting period, the Executive Committee of B.C. Victoriabank S.A. and the body of employees acted in compliance with the Code of Corporate Governance approved by the Board of Directors of the Bank, ensuring maximum transparency in the activity of the Bank, acting in accordance with applicable laws.

Efforts were made to follow an effective model for Corporate Governance, which monitors and evaluates the performance of the Bank, while satisfying the needs of all stakeholders, i.e. shareholders, management, employees and customers of the Bank, and, implicitly, provides added value in growth.

The principles of corporate governance were complied with, including:

- Observing the rights and equitable treatment of shareholders of the Bank;
- Observing the rights and interests of all the stakeholders;
- Integrity and ethical behavior of the management team

Transparency and fair presentation of financial results

Daily, monthly and quarterly reports have been prepared for all fields of activity, and submitted to the Executive Committee for making the appropriate decisions in the activity management process.

The banking risk management was an important component of the Bank's strategy for obtaining an expected level of profit, maintaining an acceptable risk exposure. The achievement of a high level of profitability is a relevant indicator of the management quality.



The Bank's clients and shareholders have been constantly informed by publishing of Reports in the press and on the webpage of the Bank, on the information boards in all Bank offices, about the development strategy, the business risks, the financial results, the products and the services offered by B.C. Victoriabank S.A.

CORPORATE GUVERNANCE

The main goals of the Bank's internal control are to ensure efficient management of the Bank, to conduct financial activities in a safe and prudent manner, to protect the interests of depositors and clients.

The main objectives of internal control are the minimization of the risks related to financial activities, the exercising of the control over the observance of the applicable legislation, the providing of information security, transparency of ownership structure and control over the Bank, solving conflicts of interest, providing a security level in line with the nature, character and volume of transactions performed.

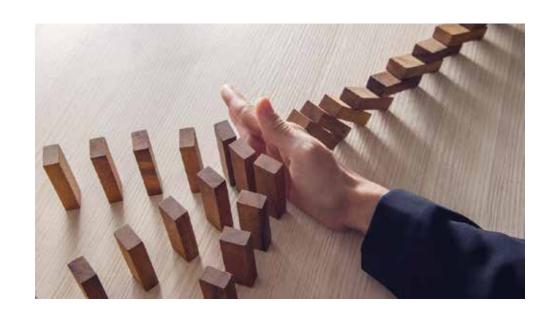
The Bank's internal control systems represent a process involving the management bodies of the Bank and its employees, regardless of their position. The internal control systems are based on procedures, methods, standards, measures, including restrictions (limitations), relationships of issuance / authorization-execution-reporting-control of transactions and operations, and the orders of the management bodies of the Bank, based on genuine, complete and updated information, adopted to achieve the goals and objectives of the internal control.

The Bank's internal control systems help increasing revenue and minimizing expenditure. Their purpose is to ensure that expenditure is authorized and performed as intended, that assets are adequately protected, that liabilities are recorded correctly and the risks are limited.

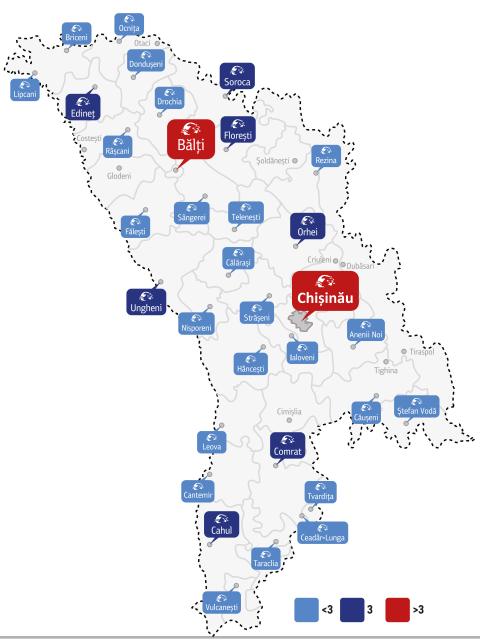
The Bank prepares, organizes and implements its own internal control systems, based on the Regulation, taking into account the generally accepted practice in this area, including the Basel Committee documents, European Community Directives and adapts them to their activity.

In order to ensure conditions for achieving the goals and objectives of internal control, the development, organization and implementation of internal control systems take into account the volume, number, type and diversity of transactions, the degree of risk associated to each area of activity, the volume control of the daily work by the management bodies, the degree of centralization and decentralization of the Bank, the degree of use of information technology resources.

The internal control systems are developed and adopted by the Bank in the form of written internal rules (policies, procedures, regulations, instructions, etc.).



THE BANK'S BRANCHES



ANNUAL REPORT VICTORIABANK 2017

THE BANK'S BRANCHES

SUBDIVISION	ADDRESS	SUBDIVISION	ADDRESS
1. Branch no.1 Bălţi	MD 3121, Bălți Mun., 18 Puşkin, str.	Agency no. 52 Chişinău	MD 2002, Chişinău Mun., 28 Salcîmilor, str.
Agency no.6 Bălți	MD 3101, Bălţi Mun., 24 Independenţei, str.	Agency no. 65 Chişinău	MD 2072, Chişinău Mun., 52 Independenței str.
Agency no.7 Bălți	MD 3101, Bălți Mun., 8/4 Ștefan cel Mare, str.	9. Branch no. 9 Cahul	MD 3901, Cahul Twn., 11A A. Mateevici, str.
Agency no.14 Bălți	MD 3101, Bălți Mun., 65 M. Viteazul, str.	Agency no. 31 Vulcănești	MD 5300, Vulcănești Twn., 10 Frunze, str.
Agency no.36 Bălți	MD 3100, Bălți Mun., 9 Nicolae lorga, str.	10. Branch no. 10 Ungheni	MD 3603, Ungheni Twn., 26 Naţională str.
Agency no.60 Bălți	MD 3100, Bălți Mun., 8 Vasile Alecsandri, str.	Agency no. 12 Ungheni	MD 3601, Ungheni Twn., 17 A. Bernardazzi, str, ap. 51
Agency no.75 Bălți	MD 3128, Bălți Mun., 4 Kiev, str.	Agency no. 53 Ungheni	MD 3601, Ungheni Twn., 164 Ștefan cel Mare, av.
2. Branch no. 2 Florești	MD 5001, Florești Twn., 59 31 August, str.	11. Branch no. 11 Chişinău	MD 2012, Chişinău Mun., 77 Ştefan cel Mare, av.
Agency no.20 Florești	MD 5000, Floreşti Twn., 63 Ştefan cel Mare, av.	Agency no. 4 Chişinău	MD 2012, Chişinău Mun., 55 Tighina, str.
Agency no.42 Florești	MD 5001, Florești Twn., 11/1 Victoriei, av.	Agency no. 5 Chişinău	MD 2012, Chişinău Mun., 32 A. Puşkin, str.
3. Branch no. 3 Chişinău	MD 2004, Chişinău Mun., 141 31 August 1989, str.	Agency no. 16 Chişinău	MD 2038, Chişinău Mun., 21 Arborilor, str.
4. Branch no. 4 Nisporeni	MD 6401, Nisporeni Twn., 92 Alexandru cel Bun, str.	Agency no. 40 Chişinău	MD 2012, Chişinău Mun., 47 Puşkin, str.
5. Branch no. 5 Căușeni	MD 4301, Căușeni Twn., 2 Ștefan cel Mare, av., ap. 30-31	Agency no. 46 Chişinău	MD 2001, Chişinău Mun., 4/2 C. Negruzzi, av.
Agency no.22 Ștefan Vodă	MD 4201, Ştefan Vodă Twn., 7 31 August, str.	Agency no. 69 Chişinău	MD 2024, Chişinău Mun., 24 A. Doga, str.
6. Branch no. 6 Soroca	MD 3001, Soroca Twn., 77 Independenței, str.	Agency no. 71 Chişinău	MD 2005, Chişinău Mun., 26 A. Puşkin, str.
7. Branch no. 7 Orhei	MD 3501, Orhei Twn., 42 Vasile Lupu, str.	Agency no. 73 Chişinău	MD 2012, Chişinău Mun., 64 M. Eminescu, str.
Agency no.9 Orhei	MD 3505, Orhei Twn., 2/1 Piatra Neamţ, str.	12. Branch no. 12 Chişinău	MD 2020, Chişinău Mun., 3 Moscova, av.
Agency no.58 Rezina	MD 5401, Rezina Twn., 18A 27 August 1989, str.	Agency no. 1 Chişinău	MD 2068, Chişinău Mun., 14 Cucorilor, str.
Agency no.47 Telenești	MD 5801, Teleneşti Twn., Dacia, str.	Agency no. 2 Chişinău	MD 2020, Chişinău Mun., 16 Moscova, av.
Agency no.68 Orhei	MD 3505, Orhei Twn., 7 Mihai Eminescu, str.	Agency no. 19 Chişinău	MD 2068, Chişinău Mun., 2 Bogdan Voievod, str.
8. Branch no. 8 Chişinău	MD 2038, Chişinău Mun., 99 Decebal, str.	Agency no. 32 Chişinău	MD 2019, Chişinău Mun., 1 Sergiu Rădăuțanu, str.
Agency no.3 Chişinău	MD 2001, Chişinău Mun., 2/4 C. Negruzzi, av.	Agency no. 41 Chişinău	MD 4839, Stăuceni com., 3 Chişinăului, str.
Agency no.26 Chişinău	MD 2032, Chişinău Mun., 49/8 Dacia, av.	Agency no. 54 Chişinău	MD 2068, Chişinău Mun., 8 Moscova, av.
Agency no.35 Chişinău	MD 2072, Chişinău Mun., 26/3 Independenței, str	Agency no. 61 Chişinău	MD 2005, Chişinău Mun., 42 A. Puşkin, str.
Agency no.49 Chişinău	MD 2071, Chişinău Mun., 5/5 N. Zelinski, str.	Agency no. 76 Chişinău	MD 2059, Chişinău Mun., 88/1 Petricani, str.

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THE BANK'S BRANCHES

SUBDIVISION	ADDRESS
13. Branch no. 13 Taraclia	MD 7401, Taraclia Twn., 143/5 Lenin, str., of. 2
14. Branch no. 14 Chişinău	MD 2044, Chişinău Mun., 17/3 Mircea cel Bătrîn, av.
Agency no. 10 Chişinău	MD 2044, Chişinău Mun., 10/3 Mircea cel Bătrîn, av.
Agency no. 25 Chişinău	MD 2004, Chişinău Mun., 22/1 M. Sadoveanu, str.
15. Branch no. 15 Comrat	MD 3800, Comrat Twn., 46 A Pobedî, str.
Agency no. 63 Comrat	MD 3802, Comrat Twn., 36 Lenina, str.
Agency no. 72 Comrat	MD 3800, Comrat Twn., 22 Tretiacov, str., ap. 11
16. Branch no. 16 Edineţ	MD 4601, Edineţ Twn., 19 31 August, str.
Agency no. 43 Edineț	MD 4601, Edinet Twn., 90 Independenței, str.
17. Branch no. 17 Chişinău	MD 2012, Chişinău Mun., 31 August 1989, no. 64, str.
Agency no. 24 Chişinău	MD 2005, Chişinău Mun., 43 Şoseaua Hînceşti, str.
Agency no. 29 Chişinău	MD 2025, Chişinău Mun., 20 Testemiţanu, str.
Agency no. 55 Chişinău	MD 2009, Chişinău Mun., 56 Alexandru cel Bun, str.
18. Branch no. 18 Hîncești	MD 3401, Hînceşti Twn., 6A Chişinăului, str.
19. Branch no. 19 Briceni	MD 4701, Briceni Twn., 20A Independenței, str.
Agency no. 50 Lipcani	MD 4706, Lipcani Twn., 1A Livezilor, str.
20. Branch no. 20 Chişinău	MD 2051, Chişinău Mun., 7/2 O. Ghibu, str.
Agency no. 45 Chişinău	MD 2064, Chişinău Mun., 76 Ion Creangă, str.
Agency no. 34 Chişinău	MD 2069, Chişinău Mun., 1 A Calea leşilor, str.
Agency no. 66 Chişinău	MD 2008, Chişinău Mun., 19 Şt. Neaga, str.
21. Branch no. 21 Chişinău	MD 4839, Chişinău Mun., Stăuceni com.,
	5 Chişinăului, str.
Agency no. 37 Chişinău	MD 2072, Chişinău Mun., 61 Dacia, bd.
22. Branch no. 22 Ocnița	MD 7101, Ocniţa Twn., 62 50 Ani ai Biruinţei, str.
23. Branch no. 23 Strășeni	MD 3701, Strășeni Twn., 31 Mihai Eminescu, str.

SUBDIVISION	ADDRESS
24. Branch no. 24 Ialoveni	MD 6801, laloveni Twn., 53 Alexandru cel Bun, str.
Agency no. 48 Costești	MD 6813, Ialoveni Twn., Costeşti Village,
	117 Ştefan cel Mare, str.
25. Branch no. 25 Sîngerei	MD 6201, Sîngerei Twn., 146 Independenței, str.
Agency no. 39 Sîngerei	MD 6201, Sîngerei Twn., 4/32 B. Glavan, str.
26. Branch no. 26 Chişinău	MD 2005, Chişinău Mun., 28/1 Mt. Bănulescu-Bodoni, str.
Agency no. 38 Chişinău	MD 2005, Chişinău Mun., 6 Constantin Tănase, str.
27. Branch no. 27 Fălești	MD 5901, Fălești Twn., 10 M. Eminescu, str.
28. Branch no. 28 Călărași	MD 4401, Călărași Twn., 32 A M. Eminescu, str.
29. Branch no. 29 Chişinău	MD 2004, Chişinău Mun., 29 Sfatul Țării, str.
30. Branch no. 30 Chişinău	MD 2060, Chişinău Mun., 29 Dacia, bd.
Agency no. 74 Anenii Noi	MD 6500, Anenii noi Twn., 2A Concelierii Naționale, str.
31. Branch no. 31 Drochia	MD 5216, Drochia Twn., 20/3 31 August 1989, str.
Agency no. 57 Dondușeni	MD 5100, Donduşeni Twn., 30 Ştefan cel Mare, str
32. Branch no. 32 Ceadîr Lunga	MD 6100, Ceadîr Lunga Twn., 54A Lenin, str.
Agency no. 77 Tvardiţa	MD 7422, Tvardița Twn., 1 Frunze, str.
33. Branch no. 33 Leova	MD 6301, Leova Twn., 14 Independenței, str.
Agency no. 11 Cantemir	MD 7301, Cantemir Twn., 40 A Ștefan Vodă, str.
34. Branch no. 34 Rîşcani	MD 5601, Rîşcani Twn., 18 Independenței, str.

INDEPENDENT AUDITOR'S REPORT

To: Shareholders of BC Victoriabank SA

Qualified opinion

In our opinion, except for the possible effects of the matter described in the Basis for Qualified Opinion section of our report, the accompanying financial statements present fairly, in all material respects, the financial position of the Bank as at December 31, 2017, and its financial performance and its cash flow for the year ended in accordance with International Financial Reporting Standards ("IFRS").

We audited financial statements of BC Victoriabank SA (the "Bank"), which comprise statement of financial position as at December 31, 2017 and statement of comprehensive income, statement of changes in equity, statement of cash flow for the year then ended and notes to the financial statements, which include significant accounting policies and other explanatory information.

Basis for Qualified OpinionRelated parties

The Bank's internal control system is not sufficient to identify all related parties and respectively to disclose transactions and balances with related parties for the year ended December 31, 2017. Moreover, this matter derives from the fact that the Bank did not identify for its shareholders all their related parties and thus did not have available exhaustive information to account for those transactions and balances with related parties as it would have been necessary according to the financial reporting standards. Thus, we could not ascertain if Note 33 "Transactions and Balances with related parties" provides exhaustive information and if additional disclosures are required.

We conducted our audit in accordance with International Standards on Auditing ("ISAs"). Our responsibilities under those standards are further described in the section *Auditor's responsibilities for the audit of the financial statements* of this auditor's report. We are independent of the Bank, according to the ethical requirements relevant to the audit of the financial statements and we accomplished other ethical responsibilities, according to these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our qualified opinion.

Emphasis of matter

We draw attention to Note 29 Contingent Liabilities to the financial statements, which describes the uncertainty related to the outcome of the court cased filed by the Bank against SEC v. Rex Venture Group, LLC d/b/a ZeekRewards.com and Paul Burks, Western District of North Carolina, under which US\$ 13,174 thousands have been seized and segregated from the Bank's current accounts in BNY Mellon Bank. Our opinion is not further qualified in respect of this matter.

Independence

We are independent in accordance with the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants ("IESBA Code"). We have fulfilled our other ethical responsibilities in accordance with the IESBA Code.

Our audit approach

Overview

Materiality

Audit Scope

Key audit matter

24,6 million MDL

We tailored the scope of our audit in order to perform sufficient work to enable us to provide an opinion on the financial statements as a whole, taking into account the structure of the Bank, the accounting processes and controls, and the industry in which the Bank operates.

- Provision for impairment of loans and advances to customers
- Assessment of the prudential reserves
- Identification of transactions and balances with related parties
- Assets performed by the bank as collateral
- Litigation with SEC v. Rex Venture Group

Materiality

The scope of our audit was influenced by our application of materiality. An audit is designed to obtain reasonable assurance whether the financial statements are free from material misstatement. Misstatements may arise due to fraud or error. They are considered material, if individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the consolidated financial statements.

Based on our professional judgement, we determined certain quantitative thresholds for materiality, including:

Materiality	24,6 million MDL
How we determined it	1% of net assets
Rationale for the materiality benchmark applied	We chose bank's net assets, considering the users interest in the financial statements.

We designed our audit by determining materiality and assessing the risks of material misstatement in the financial statements. In particular, we considered where management made subjective judgements; for example, in respect of significant accounting estimates that involved making assumptions and considering future events that are inherently uncertain. We also addressed the risk of management override of internal controls, including among other matters consideration of whether there was evidence of bias that represented a risk of material misstatement due to fraud.

Key Audit Matters

Key audit matters are those matters that, in our professional judgement, were of most significance in our audit of the financial statements as at December 31, 2017. The matter mentioned below was addressed in the context of our audit of the financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on this matter.

Key audit matter

Provision for impairment of loans

We focused on this matter due to the significance of loans and in particular the significance of judgements and estimates required for calculation of the related provision.

The provision represents management's best estimate of losses incurred from the loans as at the balance sheet date. Collective provisions are calculated on a portfolio basis for loans of a similar nature. Such provisions are calculated using statistical models estimating the impact of the current economic and credit conditions on the different portfolios of loans. The design of and inputs to the models are subject to management judgement.

Specific provisions are calculated on an individual basis for significant loans. For such provisions, judgement is required to determine when an impairment event has occurred and then to estimate the expected future cash flows related to the loan.

How our audit addressed the key audit matter

We assessed the key methodologies and related models for calculation of the provision for consistency with the requirements of IFRS.

We assessed and tested (on a sample basis) the design, operability and effectiveness of the internal control over the overdue loans, including identification of the overdue loans and the data transfer into provisioning system.

We tested (on a sample basis) loans, which had not been identified by management as impaired and formed our own judgement as to whether that was appropriate. We then investigated any differences in our judgements with management to assess the appropriateness of management's iudaements.

We re-performed discounted cash flows calculations, examined the expected future cash flows used by management, challenged the assumptions, including valuation of collateral of cash flows.

We performed various types of analytical procedures over the adequacy of provision for loans

Assessment of the prudential reserves

loans balances in Bank's balance sheet and in particular the significance of judgements and estimates required for calculation of the related reserves.

These reserves are significant for determining of the bank risk and for estimating of the compliance with the normative capital rate. They are prepared monthly, based on NBM regulation, which supposes the classification of loans depending on the risk in the following categories:

- Category A: Standard, 2%
- Category B: Supervised, 5%
- Category C: Substandard, 30%
- Category D: Doubtful, 60%
- Category E: Compromised, 100%

This classification is based on outstanding days. current financial situation of the counterparty assessed from the point of view of the capacity to honor its commitments, the contractual term's compliance, current trading value of the pledged object and its liquidity degree in the market, business environment of the counterparty, credit history on compliance by the counterparty of the obligations assumed by credit contracts, other factors that may affect the compliance by the counterparty of the loans. contractual terms.

We focused on this matter due to the significance of We assessed the key methodologies and related models for calculation of the reserve and its consistency with the requirements of National Bank of Moldova.

> We assessed and tested (on a sample basis) the design and operating effectiveness of the internal control over the overdue and renegotiated loans. loans exposure in the capital, including identification of the these loans and the data transfer into the system of reserve assessment.

> We tested (on a sample basis) loans, which had not been identified as necessary for the provision, and formed our own judgement as to whether that was appropriate. We then investigated any differences in our judgements with management to assess the appropriateness of management's judgements.

> We reviewed the control reports, prepared by the National Bank referring to the classification of credits. We evaluated acknowledgement of the reserves based on these acts, considering the subsequent events and settled loans.

> We performed various types of analytical procedures over the adequacy of provision for

Key audit matter

Assets taken over by the bank as collateral

We considered this point to be significant due to the importance of the balances of the assets taken over in exchange for the repayment of loans as well as the level of professional judgment, and the management's estimation required for establishing fair value and the sufficiency of provisions for impairment.

How our audit addressed the key audit matter

The valuation of these assets was carried out by the local Evaluation Companies.

We obtained the valuation reports, tested the methods used to establish the fair value and assessed, based on our professional judgment, whether the management's estimations for establishing fair value is appropriate.

Moreover, at our recommendation, an international expert for the second opinion was engaged and as a result confirmed the fair value of assets recognized by bank.

Court Case with SEC v. Rex Venture Group, LLC d/b/a ZeekRewards.com and Paul Burks, Western District of North Carolina, Civil Action No. 3:12-cv-519

We have considered this matter as significant considering the complexity of the court case and involved parties as well as the potential exposure on the overall Bank's operations.

The court case is disclosed in note 29 of the financial statements.

We have reviewed the adequacy of the disclosure made in the financial statements regarding the status of the court case.

We have reviewed the management estimates regarding the probabilities on the specific court case.

We have enquired the lawyers of the Company regarding the events and possible outcomes on the court case and challenged them against the management estimates and the disclosures made in the financial statements.

Management and Those Charged with Governance's responsibility

Management is responsible for the preparation and fair presentation of the financial statements in accordance with International Financial Reporting Standards and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the ability of the Bank to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting, unless management either intends to liquidate the Bank or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the financial reporting process of the Bank.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISA's will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the internal control of the Society.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on ability of the Society to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Society to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance a statement that we have complied with relevant ethical requirements regarding independence, and communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

MOORE STEPHENS KSC S.R.L.

Chişinău, Moldova

18 April 2018

For signature, please refer to the original Romanian version.

FINANCIAL STATEMENTS

B.C. VICTORIABANK S.A.

Statement of financial position

For the financial year ended 31 december

	Note	2017	2016	
		MDL'000	MDL'000	
ASSETS				
Cash and balances with the National Bank of Moldova	3	3,409,914	2,754,531	
Current accounts and deposits with banks	4	2,152,838	1,417,538	
Nostro account frozen	4	228,670	267,972	
Equity securities – available-for-sale	7	212,080	170,411	
Debt securities – held to maturity	5	4,420,263	2,839,998	
Loans to customers, net	6	3,476,171	4,530,187	
Property and equipment	8	140,033	151,714	
Intangible assets	9	58,268	55,698	
Investment property	12	199,720	202,362	
Current income tax receivables		6,715	12,360	
Assets held for sale	11	0	85,636	
Other assets	10	186,670	124,315	
Total ASSETS		14,491,342	12,612,723	

	Note	2017	2016
		MDL'000	MDL'000
LIABILITIES			
Other borrowings and financial liabilities	13	135,163	281,525
Liabilities due to customers	14	11,560,080	9,919,649
Current income tax liabilities		0	85
Deferred income tax liabilities	15	5,318	0
Other liabilities	16	324,499	126,287
Total LIABILITIES		12,025,060	10,327,545
EQUITY			
Ordinary shares	17	250,001	250,001
Share premium		10,250	10,250
Revaluation reserve related to fair value			
of equity securities available for sale		195,976	156,798
Statutory reserves		25,000	25,000
Other reserves		1,041,194	1,215,124
Retained earnings		1,083,861	628,005
Interim dividends		(140,001)	0
Total EQUITY		2,466,282	2,285,178
Total LIABILITIES AND EQUITY		14,491,342	12,612,723

The financial statements were authorized for issue on 18 April 2018 by the Management of the Bank represented by:

Bogdan Plesuvescu Maria Iovu
President Chief Accountant

For signature, please refer to the original Romanian version.

FINANCIAL STATEMENTS

B.C. VICTORIABANK S.A.

Statement of profit or loss and other comprehensive income

For the financial year ended 31 December

	Notes	2017	2016		Notes	2017	2016
		MDL'000	MDL'000			MDL'000	MDL'000
Interest income		701,957	968,751	Net operational income		730,249	606,463
Interest expenses		(285,200)	(459,076)				
				Staff expenses	24	(194,611)	(166,065)
Net interest income	19	416,756	509,675	General and administrative expenses	25	(194,590)	(188,351)
		<u> </u>		Amortization expenses	26	(34,011)	(33,713)
Fee and commission income		310,179	308,528				
Fee and commission expenses		(127,990)	(120,874)	Total operational expenses		(423,212)	(388,129)
Net fee and commission income	20	182,189	187,654	Profit before tax		307,038	218,334
							· <u> </u>
Financial income, net	21	117,893	143,670	Income tax expenses	15	(25,111)	2,538
Other operational income	22	6,780	2,327	Net profit for the year		281,926	220,872
Total operational income		723,618	843,326	Earnings per share	30	11,28	8,83
				_ago por onare			
Impairment charge on assets	23	6,631	(236,863)	Other comprehensive income			
				Items that are or may be reclassified to profit or loss			
				Net change of fair value of financial instruments available for sale		39,178	4,131
				Statement of comprehensive income for the year		321,105	225,003
				The financial statements were authorized for issue on 18 April 2018 by	the Manage	ment of the Bank ror	presented by:
				Pandan Planusaeu	_	Maria law	————

Bogdan Plesuvescu Maria lovu

President

Chief Accountant

For signature, please refer to the original Romanian version.